

NOTICE

Subject: Grievance Redressal Committee at Head Office Level (Level-3)

As proposed in the MAHSR Resettlement Action Plan, Grievance Redressal Committee has been established at project level at Head Office to receive and facilitate resolution of all Project Affected Persons' (PAPs) concern and grievances. The committee will comprise the following:

1. Director/Projects, NHSRCL (Chairman)
2. Officer on Special Duty, NHSRCL (Member)
3. General Manager/Corp. Finance, NHSRCL (Member)
4. Chief Project Manager, NHSRCL (Member)
5. Social Development Officer, NHSRCL (Secretary)

All the concerns are advised to bring their grievances to the Grievances Redressal Committee at Head Office Level, if their grievances are not addressed by regional level (Level – 2) grievance committee.

Contact Address,

CSR - Nodal Officer,
5th to 7th Floors, Tower D,
World Trade Centre, Nauroji Nagar,
New Delhi - 110029